



GALERI

RESORT HOTEL



SUSTAINABILITY RAPORU 2024

www.galerihotel.com

For a sustainable future.

- We prioritize the evaluation, resolution, and feedback regarding suggestions and complaints from our guests, employees, and other stakeholders.
- In alignment with our sustainability strategy, we offer training to our employees to enhance their awareness and foster their development, ensuring they engage actively at every stage.
- We adhere to all applicable laws and regulations in our operations.

OUR POLICY ON ENVIRONMENTAL PROTECTION AND WASTE MANAGEMENT

- We assess the environmental impact and scope of our activities in accordance with legal regulations and strive to mitigate our effects.
- We conduct assessments during the purchasing phase to minimize waste at its origin.
- We categorize our waste according to their respective groups and hazard classifications in the most efficient manner. We transport our waste to licensed companies that are appropriate for their classifications.
- Our objective is to minimize waste generation.

OUR POLICY ON ENVIRONMENTAL PROTECTION AND WASTE MANAGEMENT

- We utilize hazardous substances and chemicals solely when required and to the extent that is necessary.
- We offer training to our staff on waste separation and zero waste initiatives, while also raising awareness among our guests through organized events focused on these subjects.
- We undertake essential infrastructure projects to optimize the utilization of our natural resources, with the objective of minimizing their consumption through consistent monitoring.
- We promote awareness among our guests and employees regarding the conscious use of our natural resources.

OUR PROCUREMENT POLICY

- We actively contribute to environmental protection by selecting materials for our hotel that bear “recycling” and “environmentally friendly” labels.
- We enhance the regional economy by procuring products from local suppliers and strive to minimize our carbon footprint. Our objective is to consistently elevate the proportion of our local suppliers through ongoing engagement.

OUR EMPLOYMENT POLICY

- We foster regional development by creating employment opportunities for local residents.
- Our principle is to foster a fair and harmonious working environment for our staff, one in which discrimination is absent and equal opportunities are afforded.
- We actively engage with our staff and establish a communication model that encourages the free expression of ideas, prioritizes solutions, and fosters meaningful dialogue.

OUR CULTURAL AWARENESS POLICY

- We coordinate promotions and events to provide our guests with access to the natural and cultural heritage, as well as local products and services in our region.
- We are committed to safeguarding local culture, traditions, and customs; we prohibit any discriminatory practices related to opinions, ethnic backgrounds, beliefs, and marginalized groups. We recognize that visitors, whether for tourism or business, enhance regional development through their diverse cultures, and we believe in extending hospitality to them.
- We advocate for the preservation of historical and archaeological artifacts.
- As part of our initiatives, we conduct meetings and maintain open communication channels to ensure that the local characteristics, sensitivities, and needs of the community are duly considered.

OUR CULTURAL AWARENESS POLICY

- We collaborate with the local community to safeguard historical and cultural assets while promoting the preservation of the natural environment.
- We assist all our stakeholders in promoting the region's food, activities, culture, and traditions, including religious and cultural sites, natural resources, and biodiversity. We also provide training for our staff and keep our guests informed.
- We possess a thorough understanding of our geography and local community, honor their historical values and traditions, and actively contribute to their economic, social, and cultural development.
- We engage in and support social projects that foster the social and economic development of communities and local stakeholders, as well as promote local employment.

OUR HUMAN RIGHTS POLICY

- We regard one another's opinions with respect.
- We operate in an open, equitable, transparent, fair, and participatory manner that involves employees.
- We oppose discrimination based on gender, language, race, age, socio-economic status, educational attainment, ethnic origin, religious belief, and other factors.

OUR ACCESSIBILITY POLICY

- We conduct our activities with a focus on facilitating access to our products and services for individuals with special needs, including those with disabilities and children.
- We offer an environment within our facility that ensures the safety of our guests and employees requiring special protection, allowing for the seamless communication and resolution of any issues they may encounter.
- In our sustainability management system, we consistently monitor and evaluate our practices and objectives, initiating, planning, and implementing corrective actions as needed.
- We prioritize accessibility, health, and safety standards for all our guests, staff, and visitors with special needs, physical sensitivities, and challenges. We design the environments in which they spend their holidays or work in accordance with these standards.

OUR CHILDREN'S RIGHTS POLICY

- Child labor is not utilized in our hotel, and we anticipate the same level of sensitivity from all our business partners.
- We offer environments and facilities within our establishment that foster children's development, allowing them to express their thoughts, desires, and emotions freely while feeling at ease and comfortable.
- We prioritize service in our presentation areas.

OUR CHILDREN'S RIGHTS POLICY

- We offer training to our staff to raise awareness about child rights and abuse.
- We strive to enhance awareness regarding the attitudes and behaviors of families towards their children, as well as the indicators of physical, verbal, and psychological violence or neglect.
- We guarantee that children are supervised by adults during their participation in activities.
- In settings where we supervise children, such as mini clubs, we maintain constant vigilance and ensure their safe return to their parents.
- We endorse initiatives focused on the safeguarding of children's rights.
- Upon observing suspicious behavior concerning children, we promptly notify the hotel management and, if deemed necessary, seek assistance from the Social Support Line.

OUR EMPLOYMENT, WOMEN'S RIGHTS, AND EQUALITY POLICY

- We prioritize the health, safety, and well-being of all our employees, irrespective of gender.
- We advocate for women's engagement in the workforce across all our departments and provide equal opportunities.
- We adhere to the principle of "equal pay for equal work" without any gender discrimination.

OUR EMPLOYMENT, WOMEN'S RIGHTS, AND EQUALITY POLICY

- We foster regional development by creating employment opportunities for local residents.
- We create an equitable environment that allows all individuals to take advantage of career opportunities.
- We offer a work environment that fosters a balance between professional responsibilities and family life.
- We offer equal opportunities for women to occupy management positions.
- We do not permit women to endure any form of abuse, harassment, discrimination, suppression, coercion, or slander.
- To facilitate effective self-expression among our staff, we have diversified communication channels, which are actively utilized, including a complaint web channel, a complaint box, and a guide manager. Additionally, when required, we utilize the social support line provided by the Ministry of Family and Social Policy.
- All employees receive regular training on appropriate conduct towards specially protected groups, including women, children, individuals with disabilities, interns, and minorities.
- We guarantee the inclusion of our stakeholders by keeping them informed about all matters outlined in our policies.

OUR MESSAGE ON SUSTAINABILITY;

As the GALERİ RESORT HOTEL family, we require your support to ensure the transfer of our resources to future generations and to utilize them in the most effective manner.

We acknowledge our obligation to nature, the environment, and humanity. We encourage our guests, staff, suppliers, and all stakeholders to exercise sensitivity.



- We emphasize to our guests the significance of public transportation over the use of personal vehicles. Visual aids detailing directions to the nearest bus stop are provided in our lobby area.

We value our guests' feedback and concerns regarding sustainability.

To support the investments of local residents, our facility procures products such as olive oil, strawberries, watermelon, oranges, and grapes, all cultivated in their own gardens. This approach ensures the support of our farmers.

The landscape of our facility predominantly features flora native to our region, including pomegranate, banana, tangerine, grapefruit, avocado, and olive. Additionally, the QR codes affixed to the plants enable our guests to access information about them at their convenience.

To ensure a more sustainable world for future generations, Galeri Resort Hotel contributed saplings to the TEMA Foundation.

- To support the reduction of carbon emissions and foster the regional economy, we primarily prioritize the Manavgat and Alanya regions in our supplier selection.

- All of our suppliers are located in the Manavgat and Alanya Region.
- Our carbon footprint for 2023 is 6.5 kgCO₂e.

- To mitigate our carbon footprint, we communicate to our stakeholders the significance of sustainability.





- We engage in employment fairs held in our region, thereby prioritizing job opportunities for individuals residing locally.

An average of 41% of our total workforce in 2021.

An average of 47% of our total workforce in 2022.

Approximately 50% of our total workforce in 2023.

- comprises individuals residing in our region.





- Celebrations and entertainment are arranged on special occasions to inspire our employees.

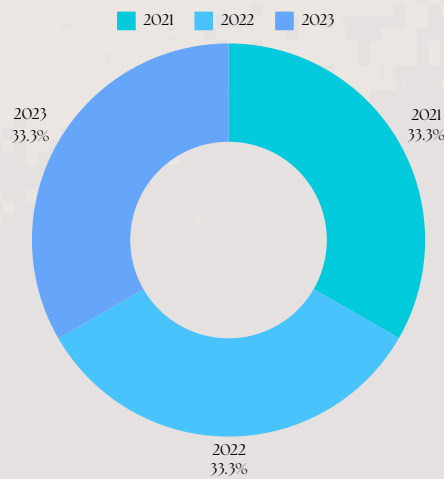


- The performance of our employees is assessed, and their career evaluations are conducted.

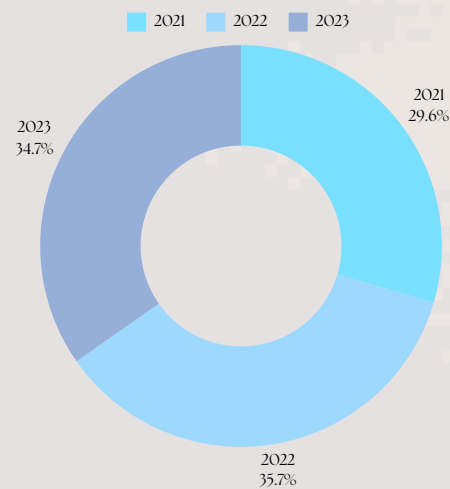
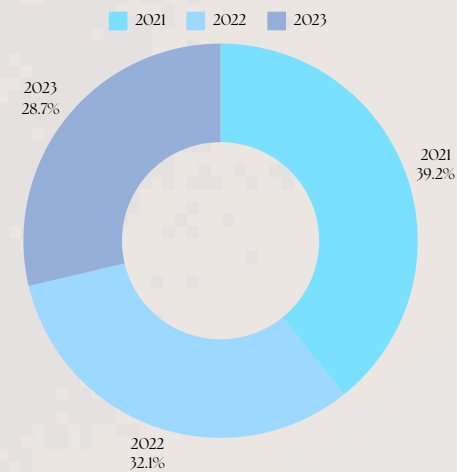


Our graphs depicting personnel ratios by year;

- Our local staff ratios for 2021, 2022, and 2023.

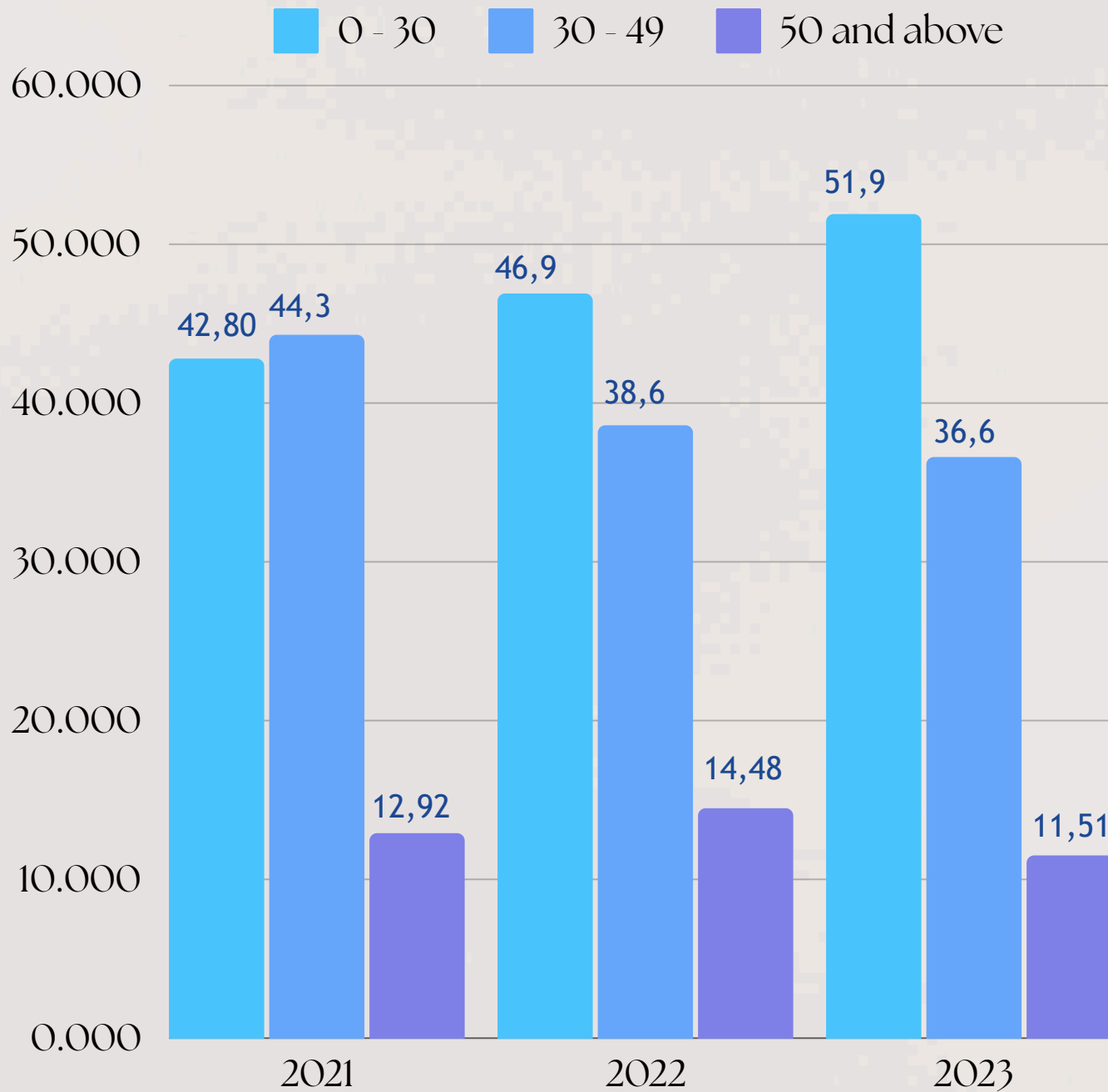


- Our local manager ratios for 2021, 2022, and 2023.



- The ratio of female employees for the years 2021, 2022, and 2023.

Our graphs depicting personnel ratios by year;



- Percentages of employee age demographics for 2021, 2022, and 2023

- During the winter season of 2023 - 2024, all staff areas, particularly the staff cafeteria, have undergone renovations.



- Our accommodations have been refurbished for the winter of 2023 - 2024, and all our rooms are designed to accommodate three individuals.



- Postmix beverages are offered and utilized in our restaurants and bars.

- Concentrated fruit juices are favored.

- There has been a decrease in picnic products available in our buffets (bulk honey, chocolate, etc.).

- The quantity of chemicals and waste is minimized through the implementation of an automatic dosing system for floor cleaning and pool maintenance.

- Dispensers are utilized in rooms, sink and shower areas, communal spaces, and staff restrooms.

- To minimize chemical usage, ozonization devices are employed in the disinfection process of fruits and vegetables.

- An automated dosing system is employed to guarantee optimal chemical usage.





- Primary Dishwasher Dosing System



- Ozone System



- Laundry Dosing System

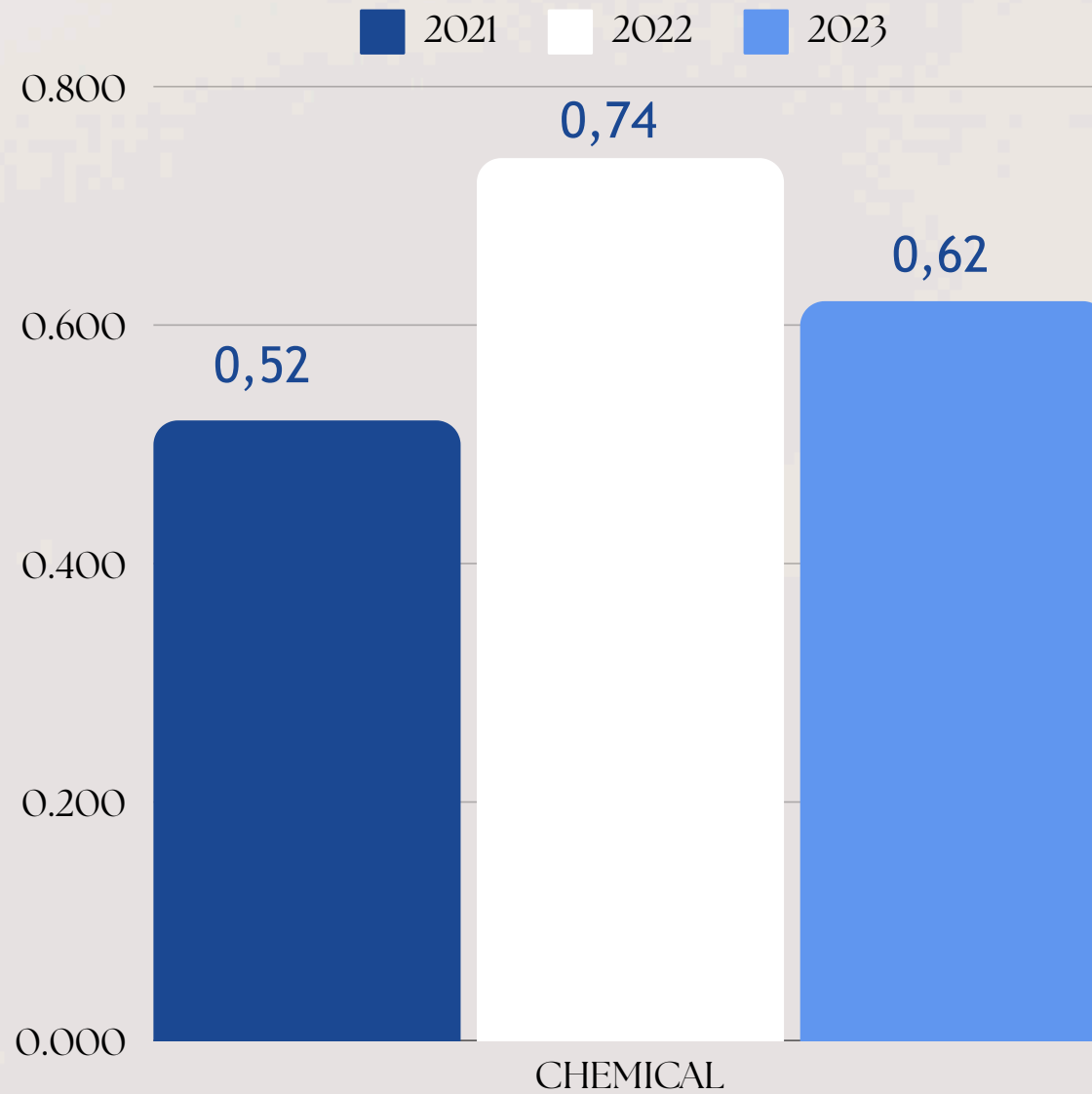


- Housekeeping Dosing System



- Bar Dishwasher Dosing System

- Our annual per capita chemical consumption:

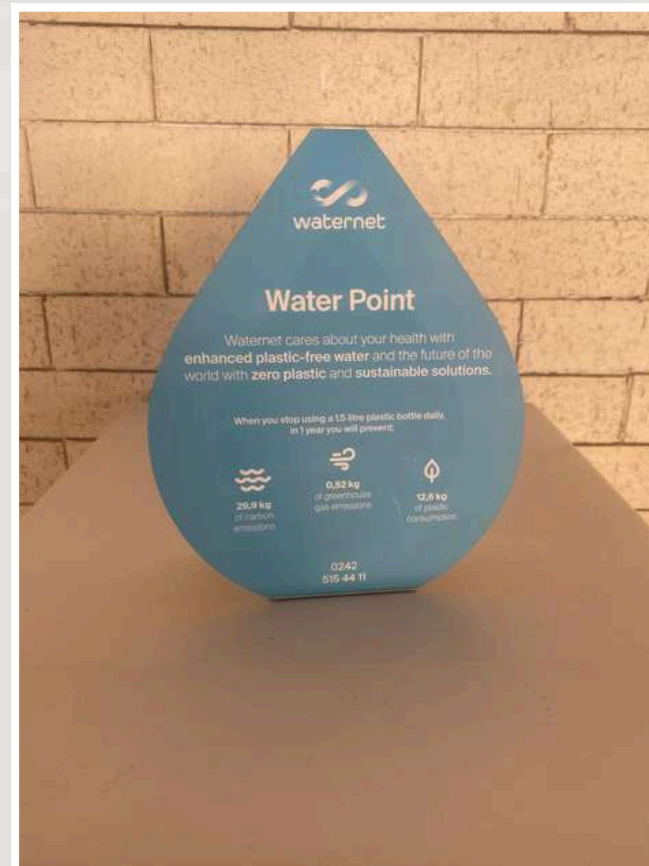


- Our waste is categorized based on its type.
- Our waste disposal is managed by our contracted licensed company.
- Our annual objectives encompass the reduction of packaging waste.
- We foster environmental awareness by offering waste separation initiatives and training for our employees.



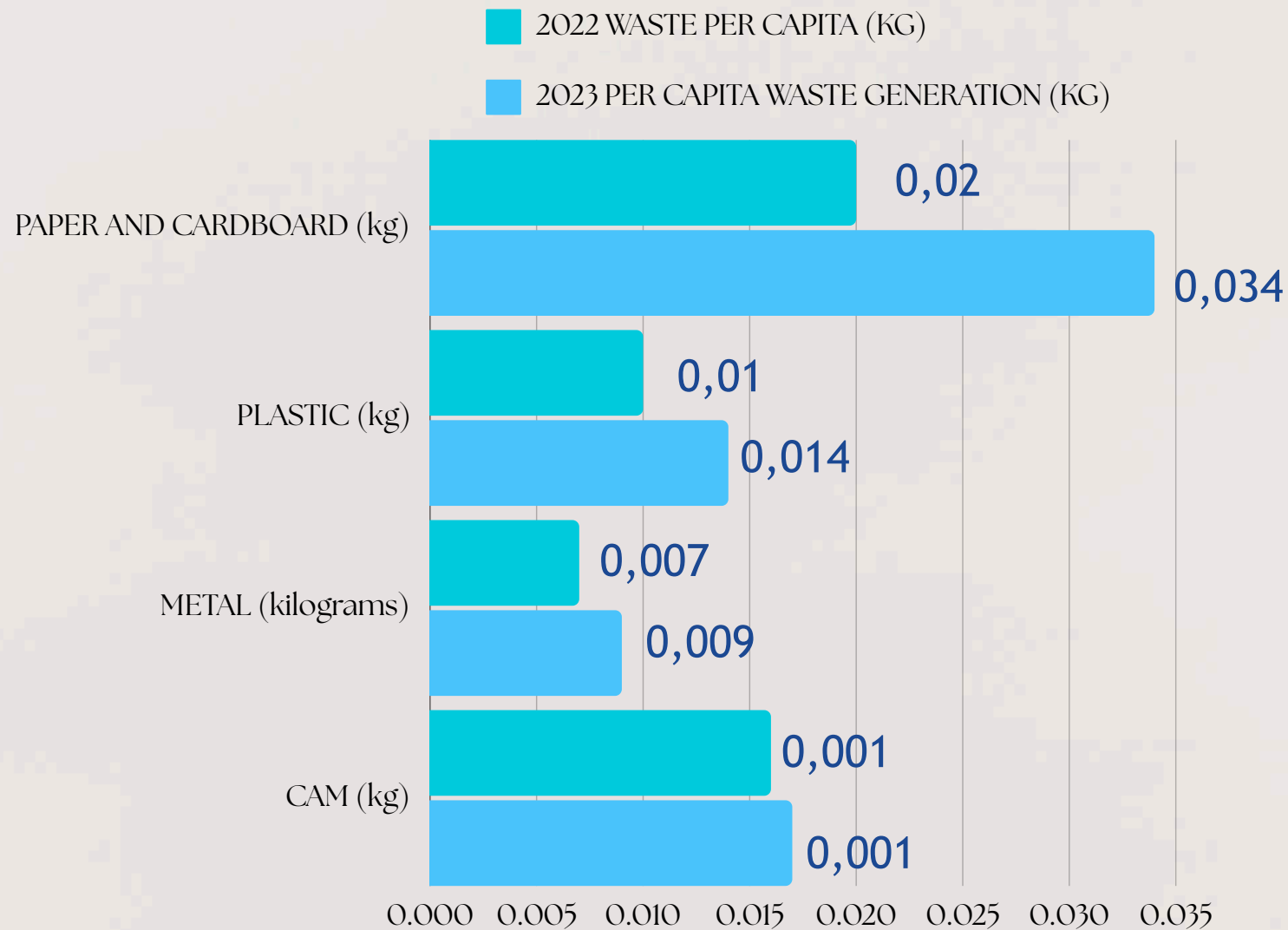
We raise awareness among our guests regarding this issue by documenting the daily waste quantities produced in our facility on a board situated at the beach entrance.

- To minimize waste in 2024, two water dispensers and glass cups will be implemented in the common areas of our facility.



- The beverages provided in our rooms are contained in deposit bottles, and a notice is available to inform our guests accordingly.

- We assess and evaluate the recyclable waste data produced in our facility over the years.



- We fulfill the nutritional requirements of our cats in collaboration with our guests and staff. Additionally, we provide cat houses for our feline companions.



- We receive assistance from our veterinarian for the treatment requirements of our cats.



- Mini club activities provide a safe and enjoyable environment for our children to spend time together.
- A dedicated buffet is arranged for children in our dining area.

OUR ACCESSIBILITY INITIATIVES





- Our objective for Turkish Night is to foster enjoyment while promoting cultural exchange.





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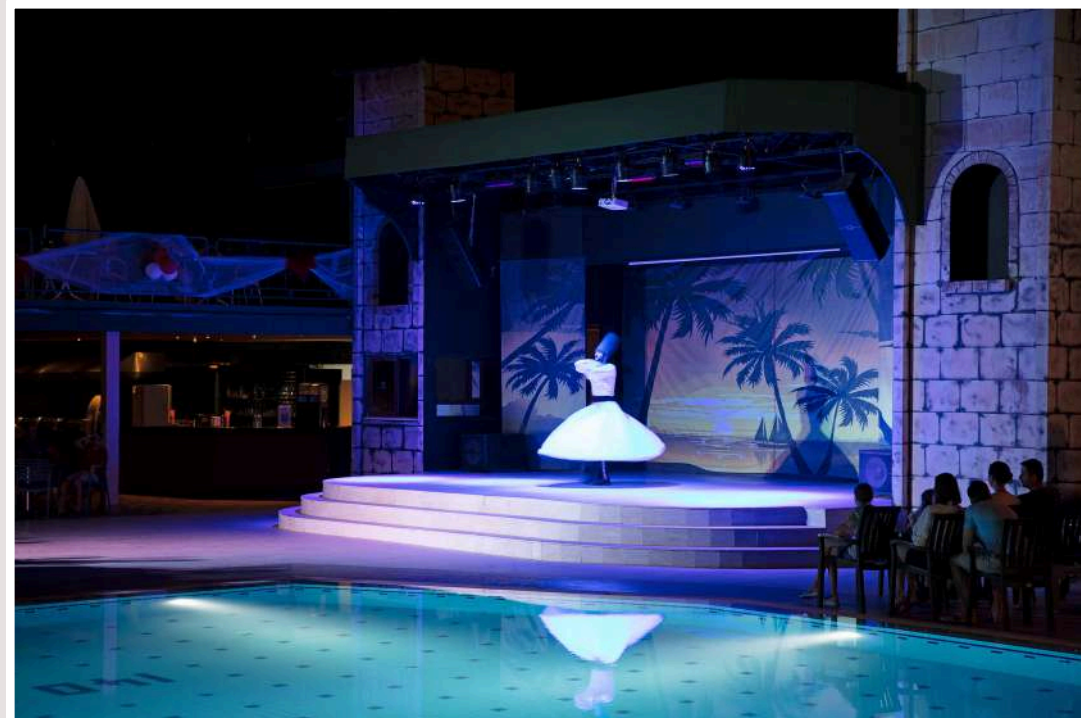


- Our objective for Turkish Night is to foster enjoyment while promoting cultural exchange.



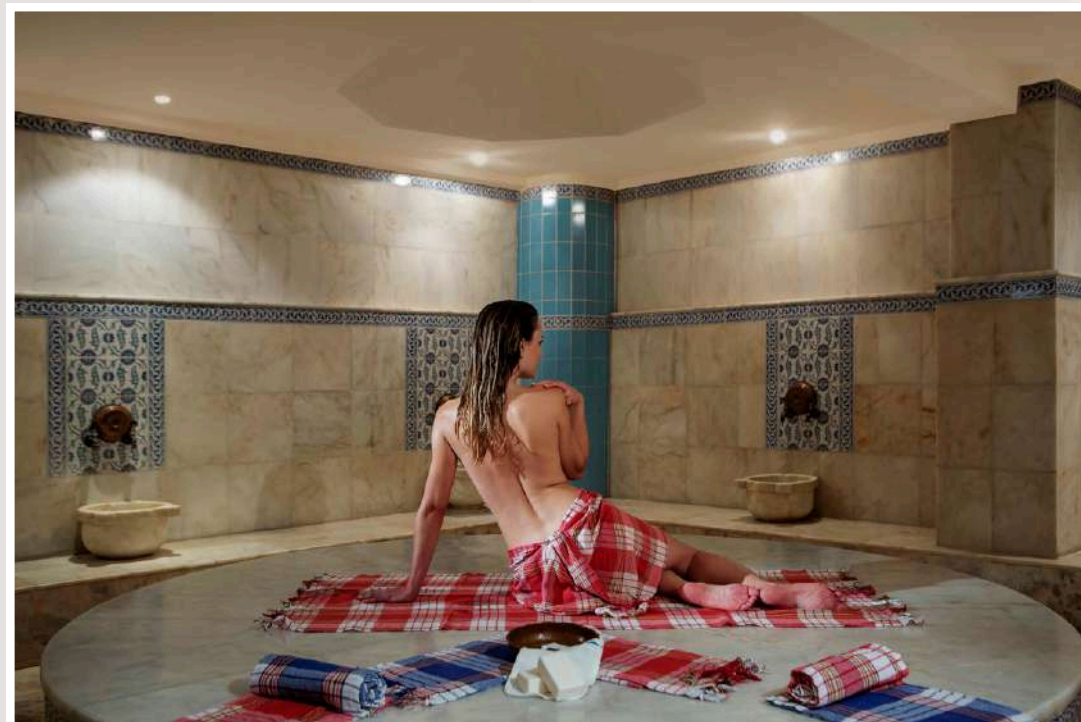


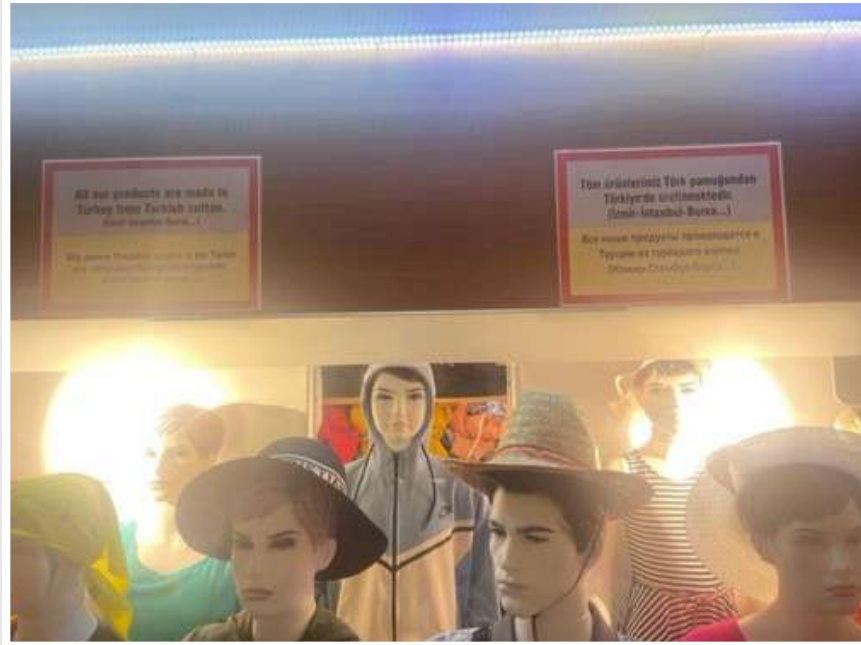
- Our objective for Turkish Night is to foster enjoyment while promoting cultural exchange.





- The services offered in our Turkish Bath, available to all our guests, embody our cultural heritage (glove, foam, etc.).





- Our hotel provides Turkish cotton apparel.



- Locally sourced products available at our hotel.



ANTALYA CULTURE, HERITAGE, AND VALUES

ANTALYA KÜLTÜR, MİRAS VE DEĞERLERİMİZ

Tarihçe

Helenistik dönemde **Bergama Kralı II. Attalos** (MÖ 159-138), askerlerine "Gidin ve bana yeryüzündeki cenneti bulun" der. Askerlerinin gösterdiği yeri beğenen II. Attalos, bölgenin stratejik önemini dikkate alarak buraya bir liman şehri kurdurur ve kent, kurucusu Attalos'un adına binaen "Ataleia" olarak adlandırılır. Ataleia "Attalos Yurdu" anlamına gelmektedir.

Antalya ve çevresinde, asırlardır süzülen iki hayat tarzının da mirası vardır. Türkler buraya ilk geldiklerinde yerleşik düzene hemen uymuşlar; köy, kasaba ve şehirler kurmuşlardır. Nüfusun bir kesimi ise Türklerin Anadolu'ya gelmesinden önce olduğu gibi konargöçer hayatı sürdürmüştür.

Deve, koyun gibi hayvanları yetiştirir bunlardan ürettikleri ürünleri, yerleşik halkın ürünleriyle değişerek ya da satarak geçinirlerdi. Et, süt, yağ üretirler, kıl çadır ve doğal kökboyak kılımlar dokurlardı. Kızaklarda dar alanlara tahıl, sebze ekenler bile olurdu. Hatta Osmanlı ordusuna at yetiştiren büyük konargöçer grupları (aşiret, oymak) vardı.

Doğal Güzellikler

Manavgat Şelalesi: Antalya'nın Manavgat ilçesinde yer alır. Muhteşem bir doğa manzarasına sahip olan şelalede doğa manzaraları içinde macera yaşamaya imkan veren nehirin, belirli etaplarında rafting ve kano gibi çeşitli doğa sporları yapılabilmektedir.



Side Antik Kenti: Antik dönemde Pamfilya'nın en önemli liman kenti olan Side, Antalya'nın Manavgat ilçesinde yer alır. Side MÖ VII. yüzyılda bir yerleşim merkezi olmuştur. Side Antik Kenti Lidyalılar, Seleukoslar, Bergama Kralığı, Roma İmparatorluğu ve Bizanslılar gibi birçok topluluğun yaşadığı bir şehir olup ticaret ve liman kenti olarak tanınmıştır.

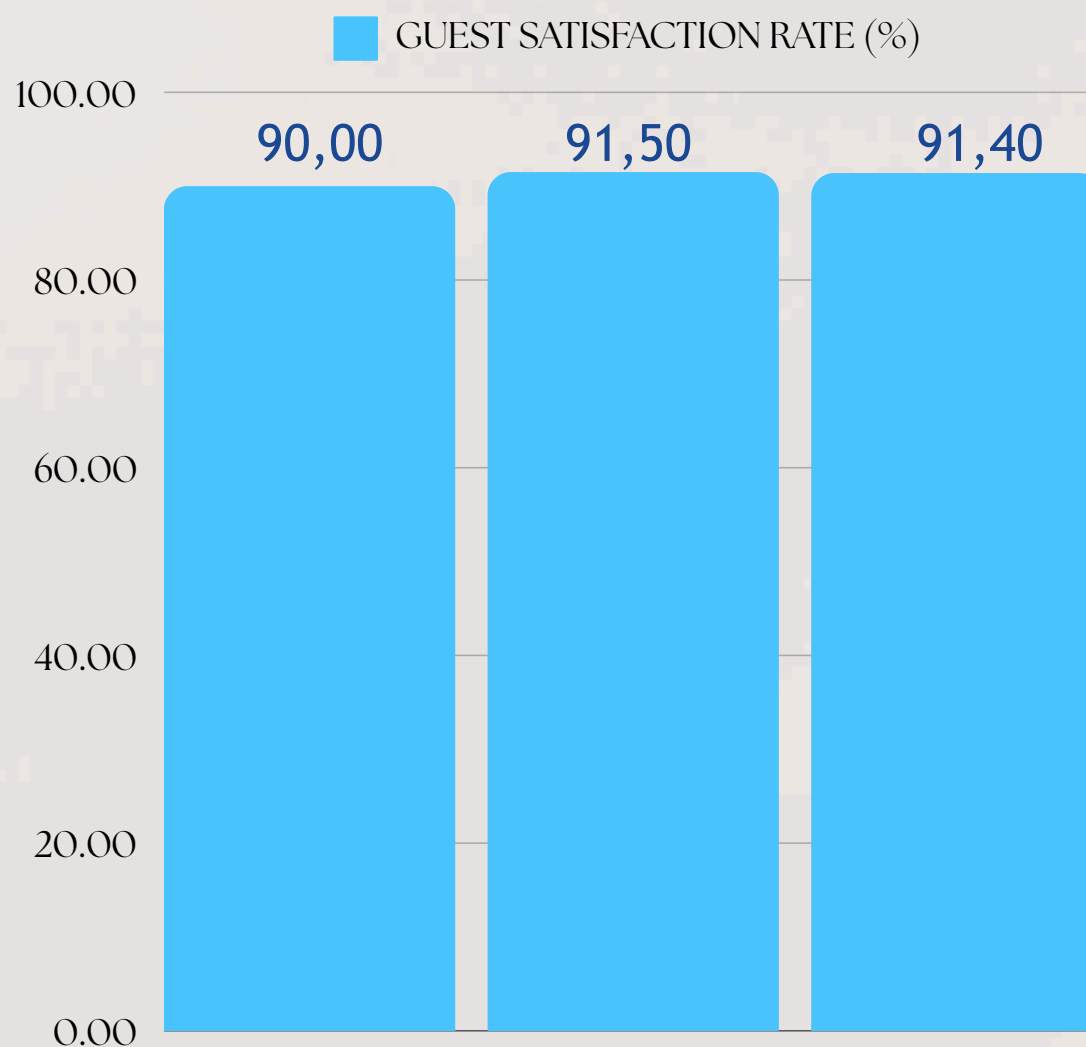
M.Ö. 8. yüzyılda inşa edilen kent içerisinde ziyaret edilebilecek pek çok tarihi yapı bulunmaktadır. Antik kent çevresinde görülebilecek yapılar arasında surlar, şehir kapsı, agora, antik tiyatro, hamam, evler, tapınaklar, bazilika, Apollon Tapınağı, Athena Tapınağı gibi önemli eserler yer almaktadır.



We offer information regarding natural and cultural areas on our official website.

- Additionally, the information text addresses topics such as our National Anthem, protected plant and animal species, and appropriate conduct at archaeological sites.

Our Annual Guest Satisfaction Rates



We anticipate that our guests will recognize our sustainability initiatives and actively participate in them.

Our Applications for Electricity Conservation;



A timed mechanism is employed for all our exterior lighting.

Our electrical panels and elevators are equipped with inverter systems.

Our hot water is heated using a solar system and a rapid boiler (3 units * 1 ton), while the return water is warmed through a plate heat exchanger.

Our air conditioning units have been upgraded to A++ class models from Daikin, Airfel, Dayluxe, and Beko.

If the indoor-outdoor temperature exceeds 30°C, the heating function of our air conditioners will not be activated.

Our Applications for Electricity Conservation:



LED bulbs are utilized in all hotel lighting, with the exception of restaurant wall lamps, lobby ceiling spotlights, and wall lamps. They are also employed in some kitchen cold rooms, the entire meeting room, all lighting except for fitness center spotlights, the entire annex building, 100 rooms in the main building, all floor corridors, the entire market-jewelry store, and the relaxation area of the Turkish bath.

Sensor lighting is installed in all fire escapes, staff corridors, the 6th and 5th floor corridors of B block, and all guest restrooms.

Our Applications for Electricity Conservation:



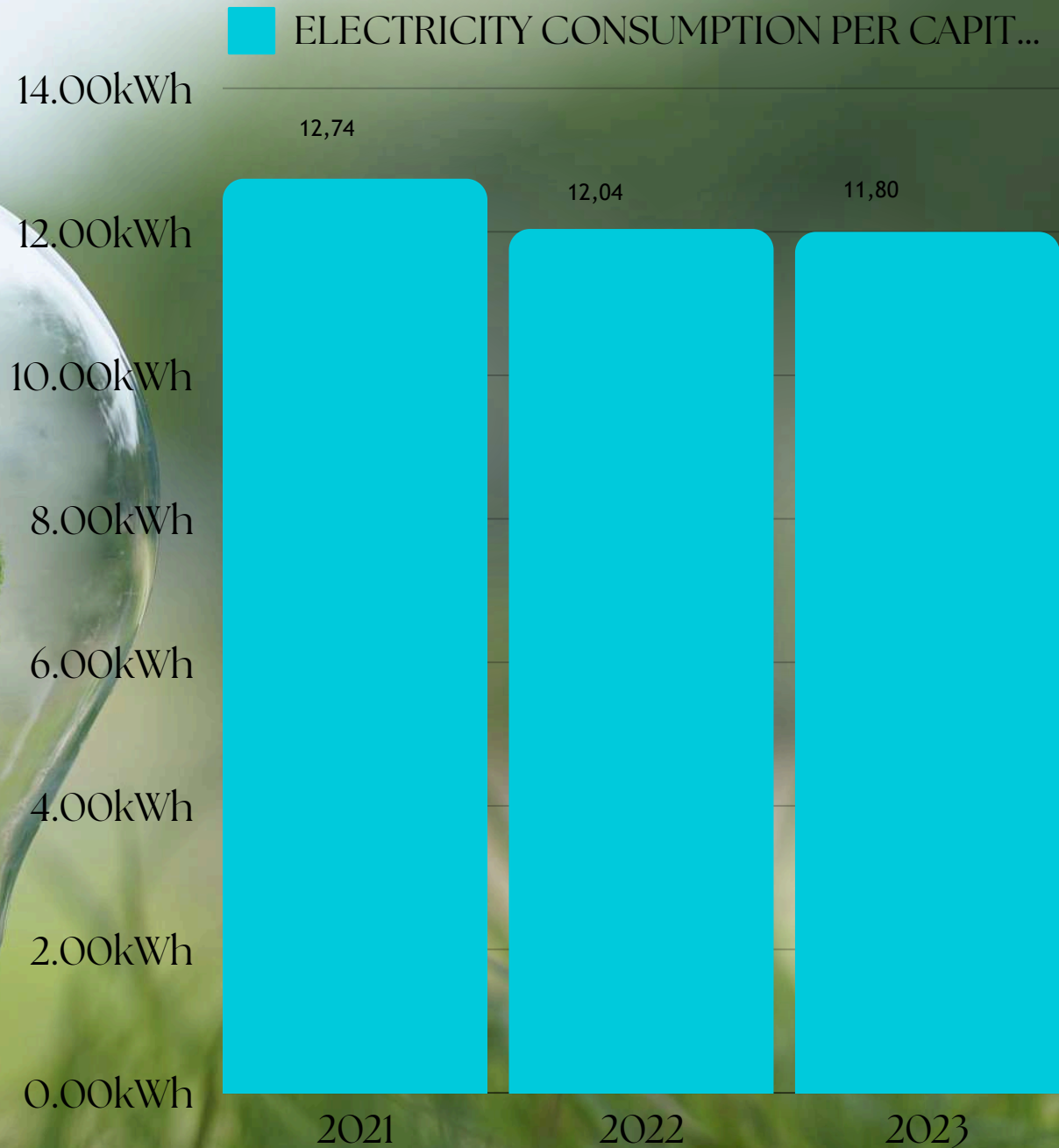
Our air conditioning units have been upgraded to A++ class models from Daikin, Airfel, Daylùx, and Beko. If the indoor-outdoor temperature exceeds 30°C, the heating function of our air conditioners will not be activated. We have presence sensors installed in the Anex rooms; even if a card is inserted, the air conditioners will not operate if no movement is detected in the room. The motors associated with the slide pool, osmosis system, purification and pumping system, as well as the transfer motors in the boiler room, were replaced with A++ models.

Our Applications for Electricity Conservation:



The worn-out cold room motors were replaced with the A++ system.
To prevent energy loss in unoccupied rooms, thick, dark curtains are drawn closed or opened according to the season.
Air curtains are installed at the entrances of our restaurant to mitigate heat loss.
Solar energy is utilized to heat water, thereby conserving energy.

Our annual per capita electricity consumption data.



Our Renewable Energy Initiatives

The installation of our solar power plant, boasting a capacity of 1348 kWp and occupying an area of 19,814 m² in the Şarkikaraağaç district of Isparta province, has been successfully completed and is now operational.

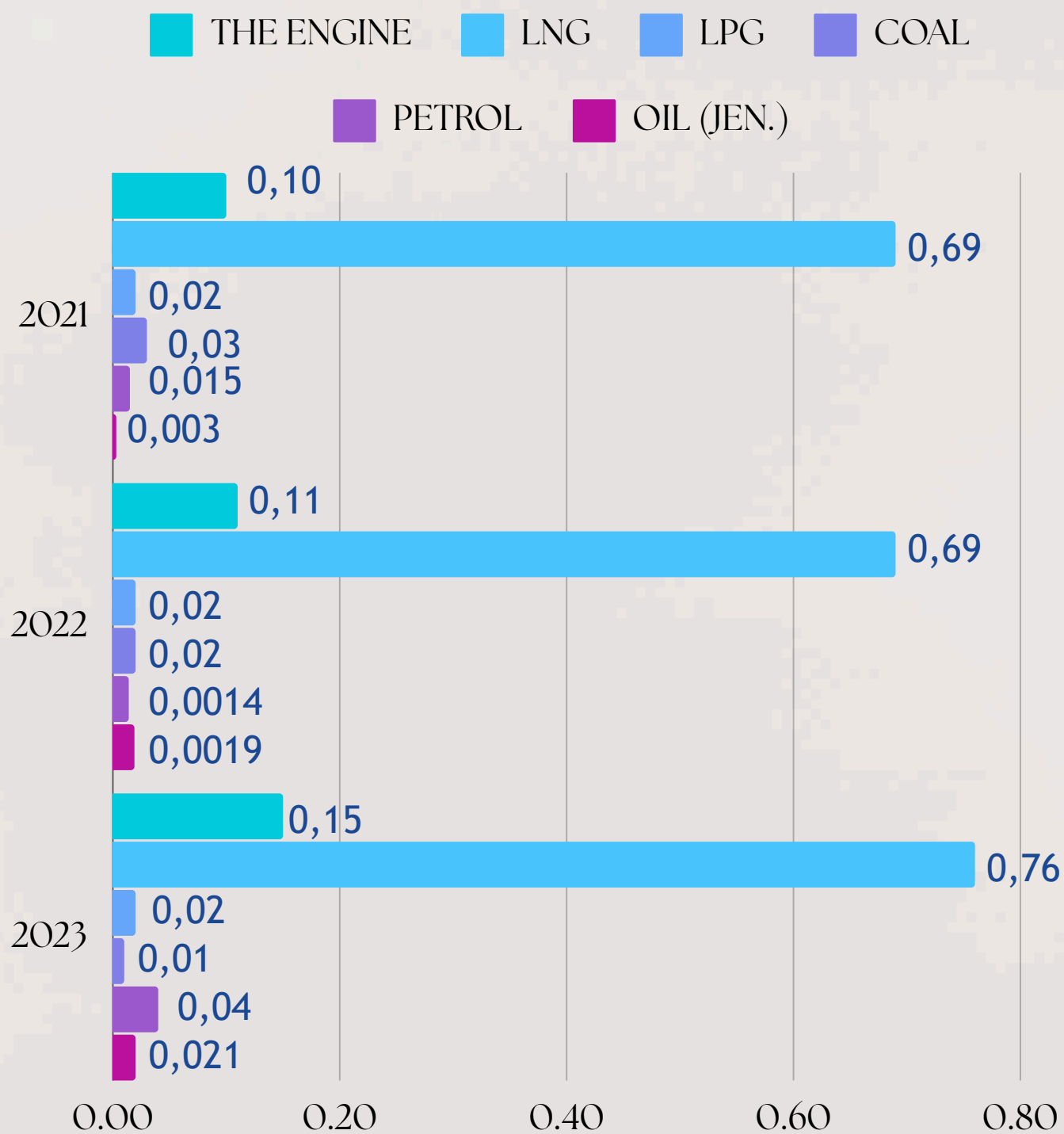


Our recoveries from the solar power plant project, July 2024 report.



Energy Consumption per Capita

We monitor the consumption data for all types of energy utilized in our facility.



Our Water Risk Assessment Map

İsim	Giriş adresi	Adresi eşleştir	Enlem	Boylam	Büyük Havza	Küçük Havza	Akifer	Ülke	Vilayet	Genel Su Riski
Okurcalar, Mersin - Antalya Yolu, 07415	Okurcalar, Mersin - Antalya Yolu, 07415	-	36.6516119	31.6825221	Akdeniz, Doğu Yakası	Göksu Nehri	-	Türkiye	antalya	Yüksek (3-4)

The World Wildlife Fund has stated that Antalya ranks among the cities facing significant water risk globally. Consequently, as we engage in water resource management, it is imperative that we oppose practices that disregard nature and promote sustainability, fulfilling our responsibilities in this regard.

Therefore, as a business that has embraced the principle of safeguarding our natural resources and utilizing them in the most efficient manner;

We must enhance awareness and contribute by offering essential training to our staff and pertinent information to our guests.

We conduct our operations with a commitment to safeguarding our natural resources, particularly in our nation, which is currently experiencing drought conditions.

Our Water Conservation Practices

Our kitchen handwashing sinks are utilized as a knee-press system.

Automatic dosing is utilized in swimming pools, laundry machines, industrial kitchen ovens, dishwashers, glass washing machines, utility water disinfection systems, osmosis systems, and steam generators.

Our garden irrigation consists of 50% utilizing a drip system and 40% employing a sprinkler system.

Our cisterns feature a double-walled design and have a volume capacity ranging from 3 L to 6 L.

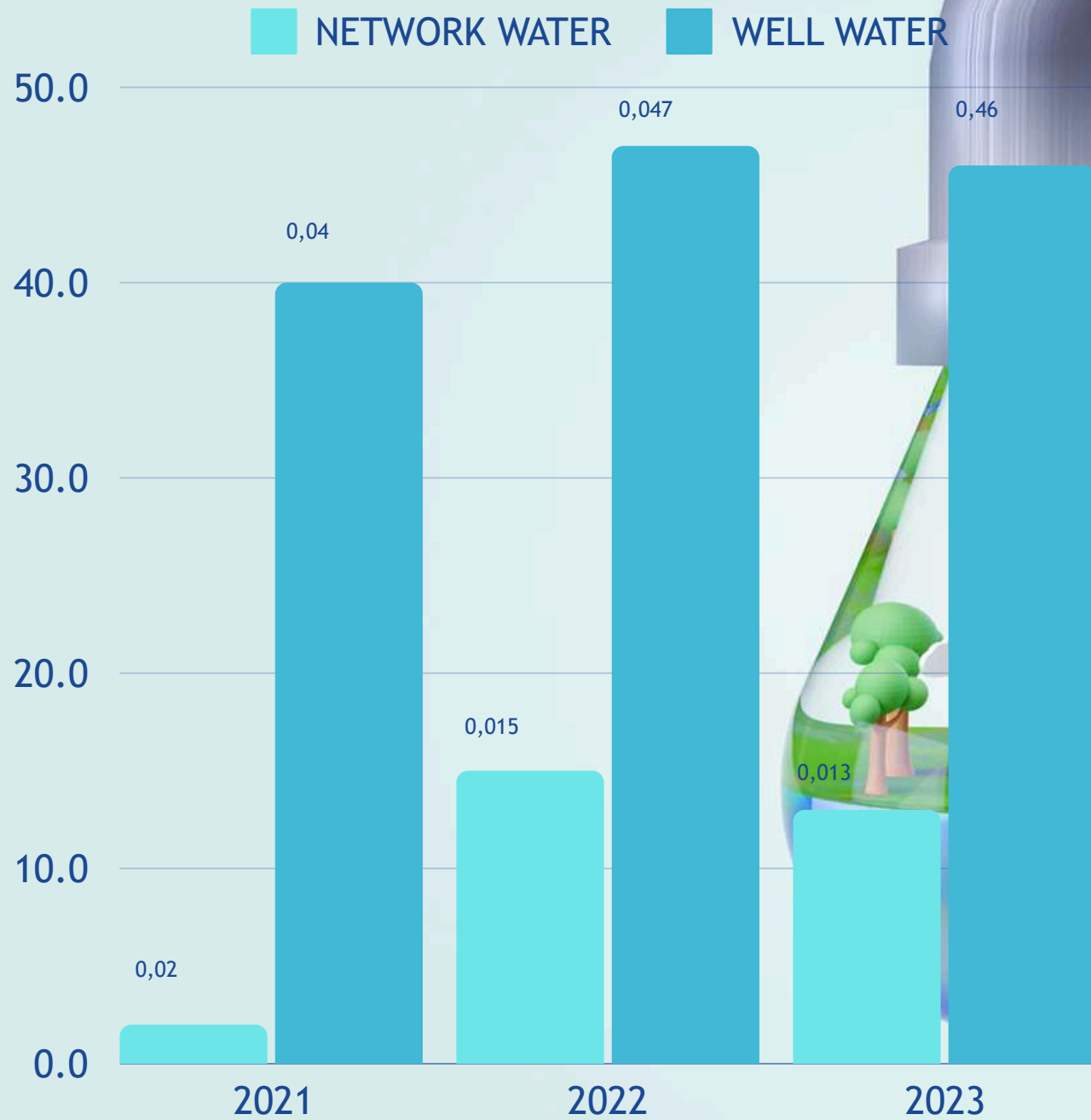
All taps and showers in the building are equipped with aerators.

Photocell taps are installed in the lobby restrooms.

The main building and the annex have been renovated to include showers, replacing the bathtubs in all rooms.



Our annual per capita water consumption data.



Thank you.

We safeguard nature and prioritize environmental stewardship.

"Those who safeguard nature secure their future."

Turkish Adage

